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DIVISION OF BUTLER ASSOCIATES, INC.

May 3, 2013

Mr. Ken Jarosik
Better Business Bureau®
15 W. Fourth Street, Suite 300
Dayton, OH 45402

Dear Ken,

WOW! You did a great job producing our BBB profile video. We've had nothing but positive comments from our customers and friends as we continue to expand our links. Soon we'll have it on our home page as well.

Thanks again for the customer-centered service. All accredited members should have this video. It's a fantastic marketing tool and it was a true value investment for us.

Keep up the good work!

Best regards,

Bob Butler, TSP
and the Butler Learning Systems T.E.A.M.
Together **E**ach **A**chieves **M**ore